

The vCamMX-2 firmware updates come in the form of a “.mxip” extension file. The firmware files can be obtained from our website, authorized service center, distributor or a local Vivax-Metrotech office. Only USB devices can be used to perform the update.

The firmware update file must be installed on the USB device **“root directory”**. Specifically, the files must be visible when viewing the contents of the USB device



**WARNING**

**Do not interrupt the update once it has started.**

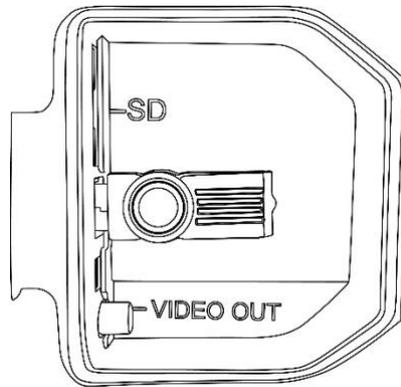
**Update the firmware with the control module while running under AC power.**



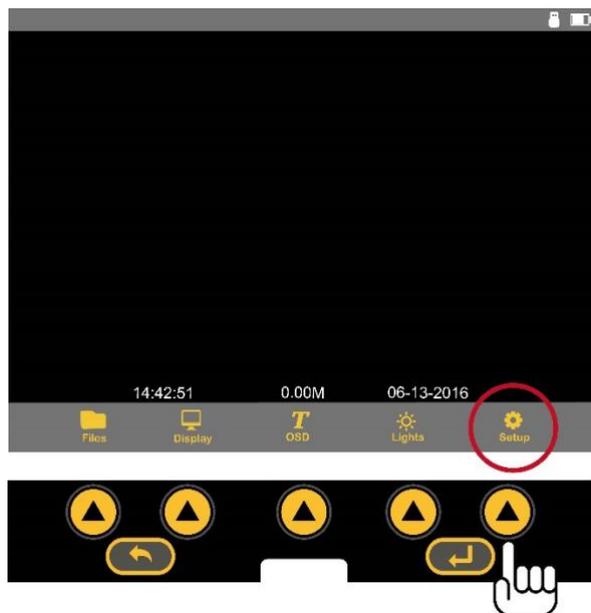
**TIP**

**Make a note of the control module's current software version before running the update. When the update is completed you can compare the before and after versions.**

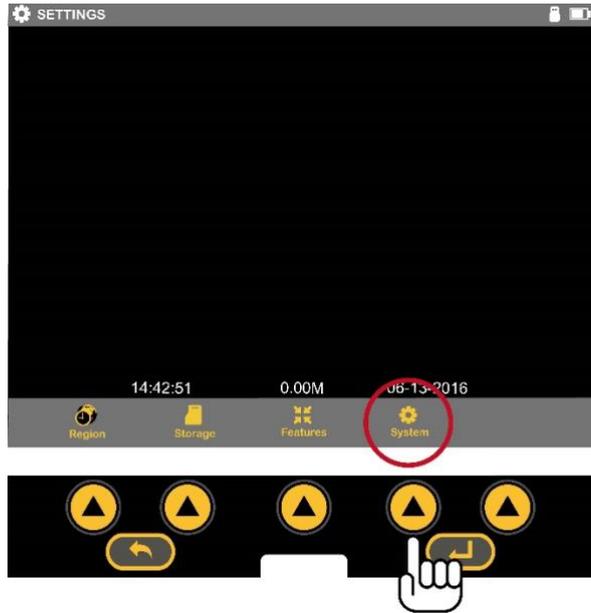
1. Copy the firmware update file onto a USB device.
2. Plug the USB device into the control module and turn it on.



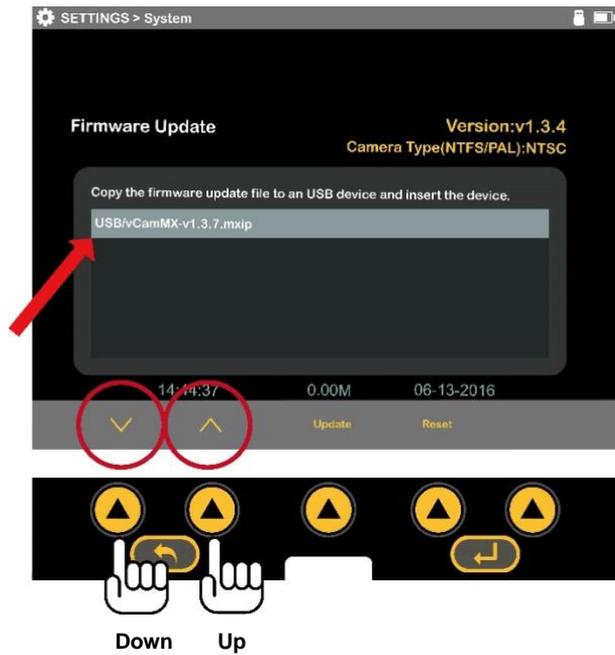
3. Press the **“Setup”** key to bring up the sub-menu. 



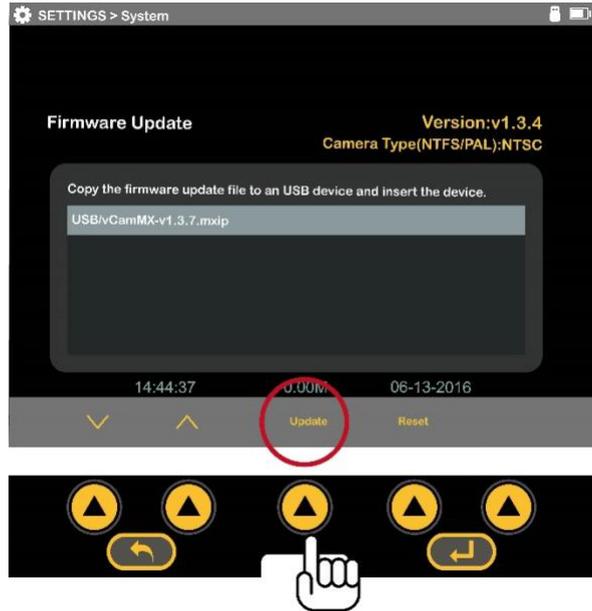
4. Press the "System" key to enter the system sub-menu. 



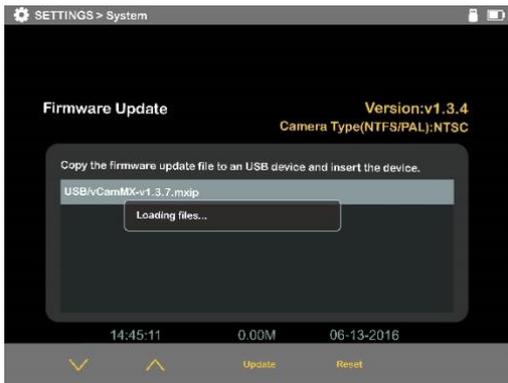
5. Use the "Up/Down" scroll keys to   highlight the firmware update file. Make a note of the current firmware version in the control module. It is shown to the right of the word "Version".



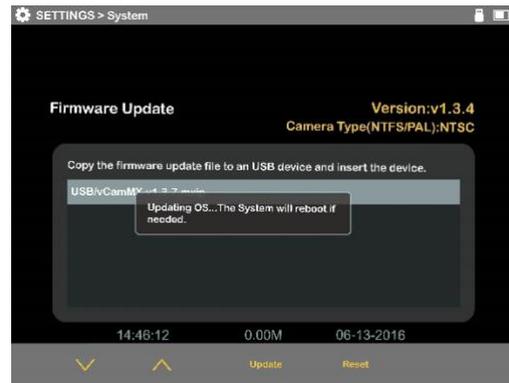
6. Press the on-screen "Update" key to start the firmware update.



7. Let the update **run un-interrupted** until finished. During the update the control module will (7a) load the files from the USB device, (7b) update the firmware chip in the control module, (7c) restart, (7d) finish updating the firmware files then restart and return to the main viewing screen.



7a



7b

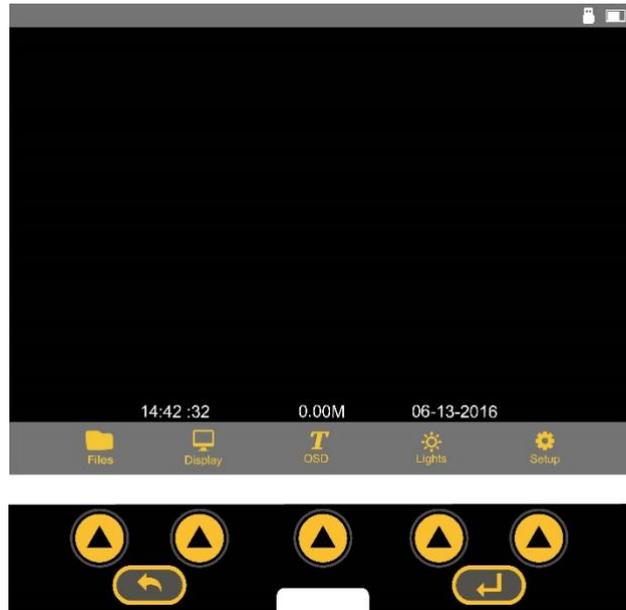


7c



7d

During the update the control module will reboot twice. Watch the progress indicators and let the system run until it returns to the main viewing screen.(7e)



7e

8. Confirm the firmware update was successful by comparing the firmware version after the update to the version number before the update. See step 5.

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